

# CASE STUDY:

## *Duplicate Payments*

DUPLICATE INVOICE EXAMPLE					
INVOICE DATE	INVOICE NUMBER	AMOUNT PAID	AMOUNT PAYABLE	AMOUNT OVERPAID	NEXT ACTION
6/18/23	INVTMW-US111556				Cancelled / Not Paid
6/18/23	INVTMW-US111556A	11,417.67		11,417.67	Submit Credit Memo
6/18/23	US111556	11,417.67	11,417.67		
<b>TOTAL</b>				<b>11,417.67</b>	

### **PROBLEM:**

The duplicate payment invoice example to the right was submitted three (3) times with slightly different invoice numbers. However, all other information is the same. Of the three (3), one (1) was cancelled and two (2) were paid. The amount overpaid resulted in \$11,471.67.

### **SOLUTION:**

CPRS has a proven record of going above and beyond in invoice error detection, specifically focusing on uncovering issues that arise from duplications based on invoice numbers and amounts. Our advanced technology and experienced team excel at digging deep into your financial data to identify these hidden errors that might otherwise remain unnoticed.



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