

# CASE STUDY:

## *Contract Compliance Errors in Original Terms & Conditions*

CONTRACT COMPLIANCE FINDINGS			
INVOICE #	INVOICED TOTAL	RJ TYPE	AE AMOUNT
4407000026-001		Labor	3,224.30
4407000026-001		Equipment	25,649.30
4407000026-001		Consumables, PPE	4,371.56
4407000026-001		3rd Party	3,173.69
4407000026-001		Per Diem	5,070.00
<b>GRAND TOTAL</b>	<b>\$2,538,814.69</b>		<b>\$41,488.85</b>

### PROBLEM:

One of our clients unknowingly faced additional charges, which were added into an invoice by a subcontractor - all of which did not adhere to the original terms and conditions outlined in one of their contracts. These type of errors occurred due to multiple findings with multiple categories resulting in a \$41,488.85 credit memo. Such instances, if left unchecked, could cast a shadow of doubt over even the most solid partnerships.

Here's where our CPRS team stepped in, armed with expertise and dedication unveiled the hidden charge, engaged with all parties involved and rectified the situation.

### SOLUTION:

Our CPRS team prides itself on ensuring seamless compliance and adherence to agreements we review meticulously on behalf of our clients. Through our diligent efforts, we identified this discrepancy, and we are committed to resolving the matter promptly and effectively for our client.

At CPRS, we assist in process improvement enhancements by implementing contract language changes.



TENACITY PAYS